Terms and Conditions

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Set out below are the general terms and conditions of delivery of Korving Klikt. These terms and conditions apply to all deliveries, agreements and work carried out by Korving Klikt, unless expressly stated otherwise in a written agreement.

Korving Klikt reserves the right to amend the general terms and conditions at any time.

1. Definitions

The Client: the natural or legal person with whom Korving Klikt concludes an agreement for the supply of services and/or products.

2. Applicability

2.1 By signing an agreement or confirming digitally to Korving Klikt, the Client declares that it has taken note of the general terms and conditions of delivery of Korving Klikt and that it accepts these terms and conditions of delivery.

2.2 Deviation from the general terms and conditions of delivery is only possible if this is expressly included in an agreement between the Client and Korving Klikt.

3. Offer and acceptance

3.1 All quotations and price estimates issued by Korving Klikt are entirely without obligation.

3.2 The signing of a quotation issued by Korving Klikt, or the digital approval or verbal acceptance of a proposal, results in an agreement with Korving Klikt.

3.3 Quotations, price estimates and offers issued by Korving Klikt remain valid for 30 days, unless a different period is stated by Korving Klikt.

3.4 Changes to the agreement as originally concluded shall only be valid from the moment such changes have been accepted by both parties by means of a supplementary or amended agreement.

3.5 A composite price estimate does not oblige Korving Klikt to carry out part of the assignment for a corresponding part of the price quoted.

3.6 Offers or quotations do not automatically apply to future assignments.

4. Performance of the agreement

4.1 Korving Klikt shall perform the agreement to the best of its knowledge and ability and in accordance with the standards of good workmanship.

4.2 If and insofar as the proper performance of the agreement so requires, Korving Klikt has the right to have certain work carried out by third parties.

4.3 The Client shall ensure that all information is provided to Korving Klikt in good time. If the required information is not provided in good time, Korving Klikt has the right to suspend performance and/or to charge additional costs.

4.4 Korving Klikt is not liable for damage if Korving Klikt has relied on incorrect and/or incomplete information provided by the Client.

4.5 If the agreement is performed in phases, Korving Klikt may suspend the performance of subsequent phases until the Client has approved the preceding phase in writing.

4.6 The Client indemnifies Korving Klikt against any claims by third parties who suffer damage in connection with the performance of the agreement where such damage is attributable to the Client.

5. Duration and termination

5.1 The development of a new online marketing strategy by Korving Klikt is regarded as a one-off commitment and therefore has no term.

5.2 Korving Klikt has the right to terminate the agreement(s) with immediate effect if the Client fails to comply, or complies improperly or incompletely, with the agreement(s) concluded.

5.3 Korving Klikt has the right to terminate the agreement(s) with immediate effect if the Client has been declared bankrupt or has applied for a suspension of payments.

5.4 A fixed-term agreement is not renewed automatically.

6. Delivery and delivery time

6.1 Upon receipt of the required information, Korving Klikt shall commence delivery of the agreed services as soon as possible.

6.2 Should Korving Klikt be unable to fulfil its obligations within the agreed delivery time, Korving Klikt can only be given notice of default in writing, in which case Korving Klikt shall be granted a period of at least 14 days.

6.3 Services to be delivered by Korving Klikt shall be provided to the Client in a manner to be specified further (on paper and/or as a PDF by email).

7. Force majeure

7.1 Korving Klikt accepts no liability if Korving Klikt is unable to fulfil its obligations as a result of force majeure.

7.2 If the force majeure is only temporary in nature, Korving Klikt shall nevertheless endeavour to fulfil all its obligations from the moment this is reasonably possible again.

8. Prices

8.1 All prices quoted and stated are exclusive of VAT, unless expressly stated otherwise.

8.2 Changes to rates shall be announced by Korving Klikt to the Client at least 30 days in advance.

9. Payment

9.1 The Client shall pay the amount due within 14 working days of the invoice being sent.

9.2 Korving Klikt reserves the right to suspend any ongoing work temporarily until the amounts due have been received.

9.3 From the moment the Client exceeds the payment term, the statutory commercial interest (Article 6:119a of the Dutch Civil Code) on the outstanding amount shall be payable, together with all collection costs actually incurred.

9.4 Should the invoiced amount be incorrect, the Client must report this no later than 14 days after the invoice date.

9.5 If Korving Klikt mistakenly receives too large an amount, the excess shall be refunded immediately.

9.6 The Client shall only acquire the right to use the services delivered once it has fulfilled all its obligations towards Korving Klikt.

9.7 For one-off assignments, Korving Klikt invoices 50% in advance and 50% afterwards.

10. Copyright

10.1 Ownership of ideas, concepts or (draft) designs provided by Korving Klikt shall remain entirely with Korving Klikt, unless expressly agreed otherwise in writing.

10.2 Korving Klikt retains the right to use the knowledge gained through carrying out the work for other purposes, provided that no confidential information is disclosed to third parties in doing so.

10.3 No material produced by Korving Klikt may, without express permission, be adapted or incorporated into products or services other than those for which it was originally created.

11. Liability

11.1 Korving Klikt cannot in any way be held liable for damage arising from relationships with third parties over which Korving Klikt has little or no influence.

11.2 In the event of an attributable failure in performance, Korving Klikt shall only be liable for substitute damages up to the invoice amount for the month concerned. Any liability for any other form of damage is excluded.

11.3 The Client indemnifies Korving Klikt against all claims for damages that third parties may make in respect of damage arising in any way from the unlawful or careless use of the products and services delivered to the Client.

11.4 Korving Klikt cannot be held liable for damage caused by the sending of confidential information via the internet.

11.5 Korving Klikt is not responsible or liable for the content of the material supplied by the Client.

11.6 Korving Klikt is not liable for defects in the services of third parties engaged by Korving Klikt.

12. Transfer of rights and obligations

12.1 Neither Korving Klikt nor the Client is entitled to transfer its rights or obligations to a third party without the prior written consent of the other party.

13. Complaints

13.1 The Client has 14 days after delivery in which to report defects to Korving Klikt. After that period, any right to complain shall lapse.

14. Amendment of the general terms and conditions of delivery

14.1 Korving Klikt reserves the right to amend or supplement these general terms and conditions of delivery.

14.2 Korving Klikt may amend these general terms and conditions of delivery at any time. An agreement already concluded shall remain subject to the version of the general terms and conditions of delivery that applied at the time the agreement was concluded.

15. Miscellaneous

15.1 Korving Klikt shall not provide any personal data of the Client to third parties unless there is a legal obligation to do so.

15.2 Changes to an agreement may be implemented following written confirmation by both parties.

15.3 Korving Klikt is free to refer to the services and work delivered as a reference for promotional purposes, unless expressly agreed otherwise.

16. Dispute resolution and governing law

16.1 If one or more articles of these terms and conditions are declared invalid by a judicial decision, the remaining provisions shall remain in full force and effect.

16.2 All agreements are governed exclusively by Dutch law.

16.3 Disputes shall be submitted exclusively to the competent court of the District Court of Midden-Nederland (rechtbank Midden-Nederland).

16.4 These terms and conditions are available in Dutch and English. In the event of any discrepancy between the two versions, the Dutch text shall prevail.

17. Retention of title

Ownership of services, advisory reports and campaigns shall remain with Korving Klikt until the Client has fulfilled its payment obligation.

These terms and conditions were last amended on 5 November 2026.